

**2023 District Council Ordinary Election –
Arrangement for electors to
Vote at Near Boundary Polling Stations (“NBPS”)
Frequently Asked Questions
(25 November 2023)**

Eligibility to Register

Q1: Can I vote at the NBPSs if I am not living in the Mainland?

A1: Yes. The set-up of NBPS is to facilitate electors living in the Mainland as well as those planning to travel to and from the Mainland on the polling day to vote more conveniently. All registered District Council Geographical Constituency (“DCGC”) electors are welcome to pre-register online and vote at the NBPS on polling day to suit their itinerary.

Q2: Who can register to vote at the NBPS?

A2: Electors from 44 DCGCs.

You may login to the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) to ascertain whether you are a registered elector and the DCGC you belong to.

Please be reminded that the polling of District Committees Constituencies (“DCCs”) will **not** be conducted in the NBPSs.

Q3: I am an elector of the DCC. Can I cast my vote at the NBPS?

A3: To ensure that the polling and counting processes could be conducted smoothly, the Electoral Affairs Commission has designated one polling station for each of the 18 DCCs to centralise polling.

If electors of the DCCs wish to cast their DCGC vote of their respective **geographical constituencies** in the NBPS, they are also eligible to register through the online registration system, but they are still required to cast their votes of DCC at their respective DCC polling

stations.

Q4: Can I vote at the NBPSs direct without pre-registration?

A4: No. If you wish to vote at the NBPS, you must pre-register online before the registration deadline (5 December). The maximum registration quota for the NBPS is 38 000. The quota will be distributed on a first-come-first-served basis.

Registration Procedure

Q5: How do I pre-register?

A5: You may pre-register via the online registration system (website: https://www.reo-form.gov.hk/NBPS/index_en.html). The registration period runs from 9:00 a.m. on 20 November 2023 to 6:00 p.m. on 5 December 2023.

Q6: Can I register by post?

A6: No. As the polling day is approaching, to ensure that the Registration and Electoral Office (“REO”) could process the registration swiftly, only online registration is accepted. If you have encountered any difficulties during online registration, you may call the REO hotline at 2891 1001, staff of the REO will provide appropriate guidance.

Q7: What kinds of personal particulars do I need to provide when registering?

A7: You need to provide your Chinese and English name, Hong Kong Identity Card (“HKID”) number **and** contact telephone number which can receive SMS in the HKSAR or the Mainland (Optional: Email address).

Q8: If I wish to provide an email address for registration, can I insert that of others (say my family members' or my friends') as required in the online registration system?

A8: Yes, as long as the registrant is sure that he / she could receive the “notification of registration result” to be sent by the REO.

Q9: How do I know my registration is successful?

A9: After submitting the application, the online registration system will send a notification of registration result via SMS and email (if applicable) **instantly** to confirm whether the registrant has successfully registered to vote at the NBPS. An elector could only vote at the NBPS if he / she has received a notification of registration result confirming the successful registration. In case the phone number or/and email address provided during registration is/are different from the electors' particulars maintained by the REO, the REO will send a notification of registration result to the phone number or/and email address kept in the REO's records. If an elector suspects that his/her personal data was unlawfully used by others without their permission to register, they can lodge a complaint to the REO hotline at 2891 1001 or email to reoeng@reo.gov.hk. The Office will follow up as soon as possible and refer the case to the law enforcement agency for investigation as appropriate.

Q10: What can I do if my registration is rejected / no notification of registration result is received?

A10: You may call the REO hotline at 2891 1001 or email to reoeng@reo.gov.hk.

Q11: What is the purpose of the onetime password?

A11: This is to ensure that the mobile number you provided is correct and able to receive SMS. After you provide your mobile number in the online registration system, the system will send a onetime password to the mobile number provided instantly. To complete the registration, you need to input the onetime password into the online

registration system within five minutes.

Q12: Can I register after the deadline?

A12: No. If you want to vote at the NBPS, you must submit your application by 6:00 p.m. of 5 December 2023. Late registration will not be accepted. Please note that there is a quota (38 000) for the Arrangement and quota will be allocated on a first-come-first-served basis.

After registration

Q13: Can I change the designated time slot for voting after submitting the pre-registration?

A13: The measure for designating a time slot for voting in the registration is to facilitate the REO to manage the crowd more effectively to ensure smooth polling process.

If you would like to change the selected time slot for voting after submitting the pre-registration, you may submit a fresh application to supersede your previous application by 6:00 p.m. of 5 December 2023. However, if the registration period has already expired when the change of itinerary is made, the electors concerned may contact the REO (Tel: 2891 1001) direct to make appropriate arrangements.

Q14: What should I do if I wish to vote in the original allocated polling station assigned to me after making a successful pre-registration?

A14: You may change back to vote at your original allocated polling station through the online registration system (by selecting “original polling station” under “Designated Polling Station” in the system) before 6:00 p.m. of 5 December 2023. After you have successfully cancelled your registration, you can check your updated polling station information in the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) after 9 a.m. on the

following day. However, if the registration period has already expired when the change of itinerary is made, the electors concerned may contact the REO (Tel: 2891 1001) direct to make appropriate arrangements.

The REO will send a poll card to your address in Hong Kong on or before 30 November 2023, specifying the polling station originally allocated to you. From 6 December 2023, you may login to the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) to check the final polling station allocated to you.

Q15: What should I do if I suspect that my personal information was used fraudulently to pre-register?

A15: You may lodge a complaint with the REO by calling 2891 1001 or by email to reoeng@reo.gov.hk. The Office will follow up as soon as possible and refer the case to the law enforcement agency for investigation as appropriate.

Q16: After I have registered to vote at the NBPS successfully and a notification of registration result has been sent to me via SMS and email (if applicable), why I still receive a poll card stating that I should vote in the polling station allocated to me where is near my registered residence address?

A16: You can ignore the polling station information printed on the poll card if you have received the notification of registration result sent to you by the REO via SMS and email (if applicable).

As it takes time to handle over 4.3 million poll cards, the REO has already extracted the information from the final register in late October 2023 to print and send out the poll cards by batches. As such, the poll card would show information about the polling station originally allocated to you.

After you have successfully registered to vote at NBPS, you can check your updated polling station information in the Online Voter

Information Enquiry System (website: <https://www.voterinfo.gov.hk>) after 9 a.m. on the following day.

You may call the REO hotline at 2891 1001 or email to reoenq@reo.gov.hk if you have any enquires.

Arrangement on the polling day

Q17: How to go to the NBPS?

A17: NBPS will be set up in the vicinity of Sheung Shui MTR station in two secondary schools, namely, H.K.T.A. Tang Hin Memorial Secondary School and TWGHs Kap Yan Directors' College, which are adjacent to each other and just 5 to 6 minutes walking distance to Sheung Shui MTR station. On the polling day, shuttle bus services between Sheung Shui MTR station and both schools will be provided for electors.

For details of the shuttle bus arrangement, please visit the dedicated website (<https://www.elections.gov.hk/dc2023/eng/nbps.html>).

Q18: What documents should I bring on the polling day?

A18: The original copy of HKID Card.

Q19: If I have lost my HKID Card, what are alternative documents?

A19: The specified alternative identity documents are:

- (a) the original of a valid HKSAR Passport; or
- (b) the original of Certificate of Exemption; or
- (c) the original of an acknowledgement of application for the HKID card; or
- (d) the original of the person's valid seaman's identity book; or
- (e) the original of the person's valid document of identity for visa purposes; or
- (f) a document evidencing a report to a police officer of the loss or destruction of the person's HKID card or the Certificate of

Exemption or the acknowledgement of application for the HKID card (commonly referred to as “a memo of lost property”), together with the original of a valid passport or similar travel document* (e.g. a passport other than the HKSAR Passport or the Home Return Permit) showing his/her name and photograph.

** the British National (Overseas) (BN(O)) passport is not a valid travel document or proof of identity*

Q20: Can I vote in anytime outside the designated time slot at the NBPS?

A20: Electors who have successfully pre-registered to vote at the NBPS should try their best to vote at the time slot shown on the notification of registration result.

The online registration system will allocate the 38 000 pre-registration quota of NBPS to each time slot evenly. If your itinerary on the polling day changes and you need to vote outside the designated timeslot, the polling staff will make suitable arrangement depending on the actual situation in the polling station.

At the same time, to ensure the consistency between final registers and prevent elector’s information from double appearing in both the registers of the NBPS and the polling station originally allocated to the elector, the REO will not accept registration after 5 December. Electors should vote at the registered polling station on the polling day.

Dedicated Website for the NBPS:

<https://www.elections.gov.hk/dc2023/eng/nbps.html>

Online Registration System for the NBPS:

https://www.reo-form.gov.hk/NBPS/index_en.html

If you have other enquiries relating to arrangements for the NBPS, please contact the REO as follows:

- Email: reoeng@reo.gov.hk

- Enquiry Hotline: 2891 1001

Service Hours of Enquiry Hotline will be extended with details as follows:

- 4th to 7th December, 2023 (Monday to Thursday):

8:45 a.m. – 8:00 p.m.

- 8th to 9th December, 2023 (Friday & Saturday):

8:45 a.m. – 9:00 p.m.

- 10th December, 2023 (Polling Day):

7:30 am – 11:00 p.m.